



## **TouchPoint Networks Monitors the Dark Web to Keep Customers' Information Safe**

*Leading Managed Technology Services Provider (MTSP) Alerts SMBs of Compromised Data*

PORTLAND, OR – October 2019 - TouchPoint Networks a leading managed technology services provider (MTSP), announced today that the company proactively monitors the Dark Web to keep their customers' information safe. TouchPoint Networks leverages sophisticated Dark Web intelligence technology to identify, analyze, and check for compromised customer and employee data. Cybercrime is rapidly on the rise in the United States and SMBs need to know if their information is on the Dark Web.

Sadly, it's become commonplace to see reports in mainstream news whereby hundreds of millions of customers' data has been breached by cyber criminals, that have successfully infiltrated networks and extracted sensitive data which inevitably leads to identity theft, corporate intrusion or any form of cyber abuse. TouchPoint Networks has taken a proactive step forward to not only address this rampant source of criminal activity, but to put an end to its effect on SMBs.

While the Dark Web is not a household term, it's poised to become one. The Dark Web is the part of the Internet that is "not Google-able." The Dark Web forms a small part of the deep web, the part of the web not

indexed by search engines. It attracts those who wish to act in secrecy, which usually includes those who are associated with illegal activity. It's the best place to purchase illegal drugs, hire illicit acts or hire hackers to attack specific businesses. This is also where an organizations' email addresses and passwords are put up for sale.

Most business owners who've heard of the Dark Web think that the best thing they can do is to stay away from it and to ensure that their employees aren't involved. But other than refraining from usage, they don't really see what the Dark Web has to do with their business. According to Gary Gonzalez, President of TouchPoint Networks, "Unfortunately, most businesses are grossly underinformed about the Dark Web and the way it can affect a business. Business owners need to know that company logins, passwords, identities, hackers for hire and bank accounts are all for sale on the Dark Web and that this part of the Internet is not regulated by a governing body. It's the new, Wild West."

TouchPoint Networks scans the Dark Web and immediately determines if emails and passwords have been stolen. If a business has any network security concerns regarding data security or privacy, they can remedy them with the assistance of TouchPoint Networks. "The Dark Web is an

unfortunate reality that business owners need to be aware of, it's also ushering in higher standards for data security, privacy and cyber-protection," added Gonzalez. "Once addressed, SMBs can get back to business as usual, without wondering if their business is exposed to cyber criminals. TouchPoint Networks is dedicated to protecting its customers from all forms of attacks."

### **ABOUT TouchPoint Networks**

Gary Gonzalez and his business partner's Chuck Whiteley and Tamara Gonzalez, are owners of TouchPoint Networks, a member of the Technology Assurance Group (TAG). TouchPoint has built a team of professional voice and data specialists dedicated to the highest levels of customer support. TouchPoint's pattern of steady growth reflects their commitment to keeping pace with the constantly evolving telecommunications technology arena, and the dramatic expansion of the Pacific Northwest's business market. With offices located along the I-5 Corridor in Portland, Eugene, and Medford, TouchPoint Networks is uniquely positioned to respond quickly and effectively to a wide range of customer equipment and service requirements. For more information on TouchPoint Networks, please visit [www.asktouchpoint.com](http://www.asktouchpoint.com).