

## **TouchPoint Networks Helps Companies Transition to Remote Workforce**

Leading Managed Technology Services Company Giving Businesses the Capability to Work From Home

PORTLAND. OR – March 2020 - TouchPoint Networks a leader in managed technology services, announced today that the company is proactively helping small to mid-sized businesses (SMBs) rapidly transition to a remote workforce. With the recent outbreak of COVID-19. mandatory precautions have forced organizations to adopt a work from home policy. TouchPoint Networks has been setting up remote workforces for years and their expertise has enabled the company to be in the leader in their community and enable organizations to make a successful transition in a very short period of time.

Working from home is just as productive as working in the office if you have the right technology and the right provider guiding you along the way. Today's technology that is a must for collaboration. communication, and productivity includes voice, videoconference, instant message, Office365, Microsoft Teams and access to files whether cloud-based or via VPN. Cybersecurity solutions is a necessity as well because there has been a substantial increase

in cyberattacks. Hackers are sending a flurry of COVID-19 phishing attacks and are preying on workers sitting at home hoping to gain access to personal and company information.

"These are unprecedent times for companies and employees alike," said Gary Gonzalez, President of TouchPoint Networks. "Organizations have been asked to transition to a remote workforce, which is totally new for them. They don't know what to do or where to begin. That's where TouchPoint Networks comes in. We have had tremendous experience in this area because

e we have been doing this for our customers for many years. We have the technology and a team of professionals that can rapidly take a company remote quickly. Plus, we give our customers guidance on how to the use technology to manage a remote workforce and ensure collaboration and productivity happens."

## **ABOUT TouchPoint Networks**

Gary Gonzalez and his business partner's Chuck Whiteley and Tamara Gonzalez, are owners of TouchPoint Networks, a member of the Technology Assurance Group (TAG). TouchPoint has built a team of professional voice and data specialists dedicated to the highest levels of customer support. TouchPoint's pattern of steady growth reflects their commitment to keeping pace with the constantly evolving telecommunications technology arena, and the dramatic expansion of the Pacific Northwest's business market. With offices located along the I-5 Corridor in Portland, Eugene, and Medford, TouchPoint Networks is uniquely positioned to respond quickly and effectively to a wide range of customer equipment and service requirements. For more information on TouchPoint Networks, please visit www. asktouchpoint.com.