



TouchPoint Networks Celebrates Company's 20th Anniversary

*Leading Managed Technology Services
Provider Surpasses Major Milestone
and Plans for Future Contributions*

EUGENE, OR — May 26, 2021 — TouchPoint Networks, a leading managed technology services provider (MTSP) recently announced that the company is celebrating its 20th year in business. While the company has expanded dramatically in scope from its inception, its prolonged success can be attributed to its adherence to the same core values that have earned customer trust for decades. TouchPoint Networks has always focused on elevating the productivity and profits of its customers which is why it's poised to continue its positive trajectory for decades to come. TouchPoint works with small to mid-sized businesses (SMBs) and large enterprises alike, focused predominantly on innovative methods of improving their operational efficiency by leveraging the latest that technology has to offer. TouchPoint now offers a wide array of services which include voice services, managed IT, surveillance, cloud services and others, that business owners can take advantage of to catalyze their success.

For decades, TouchPoint has been helping businesses leverage advanced technology to solve their most immediate, time-consuming and costly problems. For example, as COVID-19 restrictions begin to loosen in some parts of the nation, many business owners are trying figure out how to responsibly resume in-person operations while respecting social distancing guidelines and mask mandates. While TouchPoint estimates that a hybrid workplace will be the new norm, with the majority of people going back into the office half-time and WFH

(working from home) the other half, they also estimate that 30% of the workforce simply will not return to in-person operations at all. While this is wonderful news for families, business owners also want to take the necessary steps to ensure that their work-from-home staff are adequately supported with the technology tools they need to be effective and protected from cybersecurity concerns. For businesses that are transitioning to this paradigm, TouchPoint offers fully-customizable solutions that address these concerns, regardless as to where a business falls on the spectrum of fully-remote, hybrid or in-person.

"We're in the business of making our customers' lives easier and their businesses more profitable. We just happen to use technology to accomplish that end," states Gary Gonzalez, President of TouchPoint Networks. TouchPoint Networks has worked with organizations large and small, including small offices with only a few staff, all the way up to major organizations with over 300 people who need high-performing technology to support seamless operations.

The management team at TouchPoint also has a long history of supporting the local community through various philanthropic and charity-based initiatives. Chuck Whitely, Partner of TouchPoint Networks, was heavily involved in the creation of the "Bridge the Gap" run that was held annually in Medford to benefit those affected by limited mobility or were in need of wheelchairs. Furthermore, not only have the leaders of the company taken initiative to serve the community themselves, but they've instilled that message of community service into the company's framework, by providing up to 20

hours of paid, volunteer/community service time for team members. A great example of this was when staff who felt compelled to step up into leadership positions in volunteer/relief efforts with the Oregon fires, TouchPoint compensated them to serve the community in the way they thought would be most impactful.

This philosophy of investing heavily into the well-being of the community clearly distinguishes TouchPoint Networks from its competition, not only because of their technical superiority when it comes to addressing IT concerns, but because the underpinning values around community, service and leadership.

ABOUT TOUCHPOINT NETWORKS

Gary Gonzalez and his business partner's Chuck Whiteley and Tamara Gonzalez, are owners of TouchPoint Networks, a member of the Technology Assurance Group (TAG). TouchPoint has built a team of professional voice and data specialists dedicated to the highest levels of customer support. TouchPoint's pattern of steady growth reflects their commitment to keeping pace with the constantly evolving telecommunications technology arena, and the dramatic expansion of the Pacific Northwest's business market. With offices located along the I-5 Corridor in Portland, Eugene, and Medford, TouchPoint Networks is uniquely positioned to respond quickly and effectively to a wide range of customer equipment and service requirements. For more information on TouchPoint Networks, please visit www.asktouchpoint.com.