Gary Gonzalez
President

TouchPoint Networks Launches Program to Backup Microsoft 365 for Local Businesses

Leading MTSP Takes a Proactive Approach to Securing Valuable Information

PORTLAND, OR – May 28, 2024 - TouchPoint Networks, a leading managed technology services provider, has announced the launch of a comprehensive program designed to backup Microsoft 365 for small to mid-sized businesses (SMBs). With the increasing reliance on cloud-based solutions like Microsoft 365 for storing critical business data, TouchPoint Networks recognized the importance of taking proactive measures to secure this valuable information.

Businesses rely on Microsoft to manage their data backup process; however, hackers are targeting Microsoft users, and even if the company is allocating resources, adhering to responsible data practices and increasing their investment towards fortifying their cybersecurity defenses, the sheer volume of attacks has resulted in numerous breaches. For example, as recently as November 2023 Microsoft said state-backed Russian hackers accessed emails of senior leadership team members. While there was only a very small percentage of accounts breached, hackers still accessed files and remained undetected until January 12th. While it's simpler to rely

blindly on Microsoft, businesses need to take responsibility for making sure their cyber risks are managed properly.

TouchPoint Networks's Microsoft 365 backup solution offers numerous benefits to businesses seeking to safeguard their data. One of the primary advantages of this program is minimizing the risk associated with relying solely on Microsoft's infrastructure. In the event of a disruption, such as a system outage or cybersecurity breach, businesses not only face the potential of irretrievable data loss—but they also face the much more likely scenario whereby they have to wait for long data recovery periods, and costly downtime. By implementing a backup solution, independent of Microsoft's default backup services, businesses can actually mitigate their risk and ensure the continuity of their operations.

Furthermore, TouchPoint Networks's program enables companies to granularly restore emails, files, and SharePoint sites, providing added flexibility and control over their data. In an era where millions of hackers are constantly targeting Microsoft 365, diversifying backup solutions has become imperative for any business with sensitive data. While Microsoft still boasts a strong track record of uptime, the reality is that

no system is entirely immune to threats. TouchPoint Networks's program offers an additional layer of protection, ensuring that businesses have access to their valuable information even in the face of unforeseen circumstances.

Moreover, TouchPoint Networks is providing unlimited storage for seven years, making it an ideal solution for archiving and compliance purposes, which is especially important for insurance reasons. Unlike other backup solutions that charge based on data usage, TouchPoint Networks offers a cost-effective, flat-rate pricing model, guaranteeing data retention.

Gary Gonzalez, President of TouchPoint Networks stated, "Many companies are outsourcing the backup of their data to Microsoft, assuming that their information is secure. However, this approach leaves them vulnerable, as organizations have limited access to recover data immediately in the event of a data loss incident. With our program, businesses can rest assured knowing that their data is backed up securely and that we have access to facilitate data restoration when needed."

ABOUT TouchPoint Networks

TouchPoint Networks is a technology solutions provider that

partners with businesses to implement the latest networking and IT infrastructure, unified communications, VoIP, cyber-security, business continuity, video surveillance and cloud infrastructure. These products and services are delivered as a proactive managed service model providing peace of mind that all critical business systems meet expectations of high availability, security and optimization.

With over 20 years' experience, TouchPoint has gained an excellent reputation for designing, implementing and proactively supporting solutions that focus on helping our business partners achieve their goals. TouchPoint has been recognized for outstanding performance by several of the industry's top manufacturers and associations.

These credentials along with our membership in Technology Assurance Group, have enabled TouchPoint Networks to grow and partner with businesses throughout Oregon and across the United States as well as sites all over the world. TouchPoint Networks has three offices located along the I-5 corridor in Portland, Eugene, and Medford.