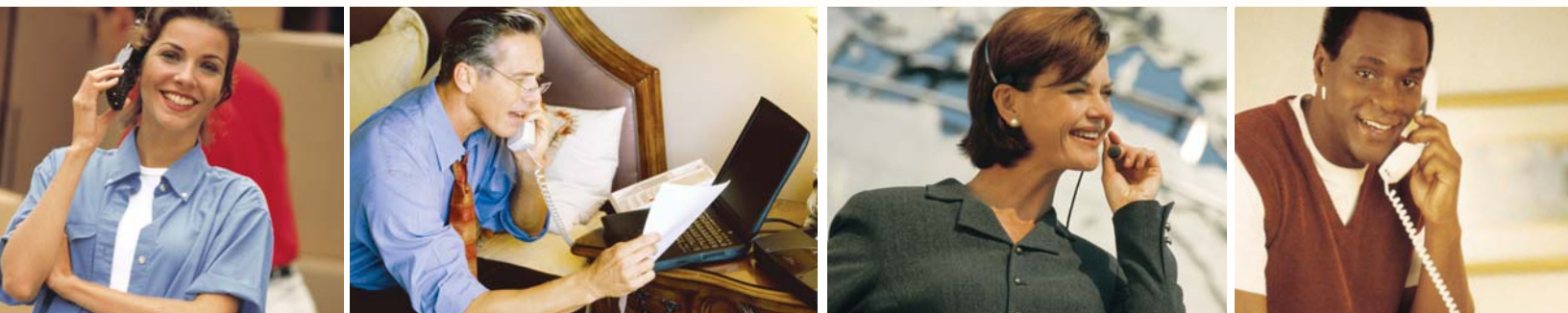allworx®
communications without compromise

Allworx® 6x

Communications designed exclusively for small business

Finally, the phone and PC network system that...

► Saves you money

► Doesn't compromise on features

► Lets you transition to new
technology at your own pace

► Is easier than you think

There are many reasons why small businesses like yours are evaluating new phone and PC network system options.

Are you:

▶ *Moving your office and need to install a new phone system?*

▶ *Evaluating phone system options because your business is changing or expanding?*

▶ *Upgrading an outdated phone system?*

▶ *Looking for a system that will take less time to administer so you can focus on business success and not operational details?*

▶ *Looking to improve your PC network?*

▶ *Looking for productivity features so your business can be more efficient?*

▶ *Simply looking to save 30–50% on your operational expenses?*

Allworx is the answer! If you are trying to solve any of these problems, we have exactly what you need.

What is Allworx?

Designed for companies with up to 30 users, the Allworx 6x system is a state-of-the-art communications system that integrates three essential business operations into one simple system. It is a features-rich phone system, a robust data network system and a message center that substantially improves your company's productivity while saving you on-going monthly costs.

A true all-in-one system.

1 Phone system
- Full PBX & Key system
- Voice over Internet (VoIP)
- Site-to-site access
- Remote user
- Unified messaging

2 Network server
- WAN access
- Email/web server
- LAN network
- Internet security
- Full redundancy

3 Message center
- Group calendaring
- Meeting reminders
- Contact management
- Email software
- Group collaboration

The Allworx 6x System, shown with Allworx 9102 and optional USB hard disk.

Evaluating a new phone system and PC network is a difficult task. Many times, new technology is presented in excruciating detail and doesn't address the issues and benefits that are important to you.

More money for you

Allworx is the absolute lowest installed cost of any fully-featured VoIP and PC network system! You'll see the savings immediately:

▶ Most competitively priced system on the market.

▶ No hidden charges — our pricing is straightforward, uncomplicated.

▶ Automatic multi-site calling is built in with no extra costs.

▶ Remote phone users connect instantly without additional hardware.

▶ Software options are sold as one-time fees with unlimited use — no per seat or annual charges.

▶ Built-in phone system, PC network, email and website server and firewall — all in one system — eliminating any extra equipment and costs.

▶ Gain significant monthly savings for on-going communication costs by leveraging the benefits of Internet telephone calling.

No compromising on features

The Allworx system is the only analog, VoIP and PC network solution available with a complete set of features designed exclusively for the small business. Movement to this system can be accomplished with absolutely no disruption to your business. You get all the features you have, plus more.

▶ Calls will continue to work like your traditional telephone system, and appear in the same way — so switching to our system is transparent to users.

▶ Keep your analog telephone lines for 911 use and backup, while instantly connecting to Internet Telephony Service Providers (ITSPs) to take advantage of lower long distance charges.

▶ Take advantage of new functionality such as extensive voicemail storage, unified messaging, follow me calling, conference calling, group calendaring and much more.

ges for small businesses

Not any longer — we make it easy for you to see why Allworx is the only right choice for your business.

Move at your own pace

New technology can be daunting. That's why Allworx gives you the largest set of traditional telephone capabilities of any VoIP solution in its class! Now you can simultaneously use both analog and VoIP phone connections as you control the pace of your transition to new technology.

▶ Enough analog ports in the base configuration, allowing you to control when and how you move to VoIP — so you can do so without disrupting your business operations

▶ All features are activated via software so take advantage of them as your business needs them — such as remote user, multi-site calling, follow me calling, live answer position, call queuing.

It's got to be easy™

Whether you are installing a single site or linking together multiple offices and remote users, no other system comes close to providing the simplicity and speed of installation.

▶ Our customers and resellers have repeatedly told us that our intuitive interface makes the Allworx system the easiest system to use and administer. It includes a wizard-based installation process so you can be up and running in hours, not days.

▶ Since your current features (and their appearance) are the same, it's easy for your employees and customers to use the new system without skipping a beat.

▶ There is only a two-step process for multi-site calling or remote users. Other systems require additional investment in time, hardware and software.

▶ Allworx is certified by more Internet Telephony Service Providers (ITSPs) than any other manufacturer making it easier to access Internet telephone calling. With multiple ITSPs to choose from, you can select the right service provider for your needs or preferences.

1 Phone system

You get the best of all worlds with the Allworx 6x phone system — full PBX and Key system features, support for analog and VoIP phones at the same time, even multi-site calling and access for remote users. Allworx gives your company a polished, professional identity and improves your communications with customers.

"I like the full integration of everything — the voicemail, the email, the wireless."

Tim Irwin, President, Paradigm Lasers

PBX and Key system features. Mix and match your favorite features from both PBX and Key systems. This means you can keep what you have and incorporate higher end features without disruption to your business operations.

VoIP (Voice over Internet). Save big money on long distance calling by utilizing the built-in VoIP functionality, but still keep your standard telephone lines as backup.

Six or more incoming lines. With six Central Office (CO) incoming line ports expandable up 30 ports, Allworx can support your current number of telephone lines, plus more.

Multi-site calling. Each Allworx 6x can connect to other units, up to 100 sites, using VoIP. So calling between sites is free, eliminating call charges and keeping connectivity high.

Remote users. Using an Allworx phone, remote users can have the same functionality as local users and are instantly connected to the Allworx system.

Auto attendants. Create up to nine auto attendants, with unique corporate or time-specific greetings.

Conference calling. One 8-seat conference bridge built in. Each IP phone can support its own 3-way conference call.

Call Assistant™. Live answer position allows operators to easily managing incoming calls via a software tool (sold as an option).

30 user extensions. Allworx 6x supports up to 30 users with voicemail boxes and 30 system extensions for common areas such as conference rooms or lobbies (no voicemail boxes).

Voicemail. Virtually unlimited message storage with optional external USB hard disk. Up to 8 callers can access voicemail simultaneously.

Unified messaging. Allworx simplifies voicemail and email communications. You can review, retrieve and respond to all your messages from a single Inbox.

Presence management. Allworx gives you seven unique phone presences (At A Meeting, At Home, Away, Busy, In Office, On Business Trip, On Vacation). Each presence setting forwards calls to you the way you choose, and lets co-workers know your status.

Customized call routing. Route your calls to follow you or forward to co-workers — the call moves as designated until it is answered.

Direct Inward Dialing. DID allows each extension to have a direct number so callers can contact individuals directly, bypassing the auto attendant.[1]

Dialing plans. Programmable dialing plans can easily route calls through your lowest-cost telephone provider, whether via ITSP using VoIP or traditional CO lines.

Call tracking. Access and analyze a detailed telephone log; export data to Excel or any standard spreadsheet program.

Call Queuing™. Allworx supports 10 queues of 16 calls per queue, with advanced status and reporting features (sold as an option).

2 Network server

Allworx combines all of your data needs into one comprehensive package that supports up to 30 phone users and networks your PC's, printers, servers and other peripherals.

"We were able to merge all our systems into one and it cost about one-third less."

Dan Coffman, Owner, Alpha Real Estate

LAN network server. Manages a fully secured LAN subnet, supporting your connected PCs, phones, printers, fax machines and other peripherals. Stores shared and network specific data on the optional external USB hard disk.

WAN/Internet access. Provides public WAN interfaces to external networks. Built-in NAPT/NAT protocols provide powerful protection from hackers.

Firewall SPI security. Enterprise-class packet handling technology maximizes network security.

Email server. Manages receipt and distribution of user's email, supporting both POP3 and SMTP Internet email standards (requires optional external USB hard disk). Compatible with Microsoft Outlook/Express.

Intranet sites. At installation, Allworx automatically launches two Intranet sites: a corporate Intranet site giving access to shared calendars, files and corporate info; and a password-protected administrative site for managing system settings.

Integrates with your existing systems. Use parts of your existing network infrastructure linked to Allworx, or let Allworx run everything. You can use as much Allworx functionality as you need.

Full VPN support. The Virtual Private Network option allows users at remote locations to access the office Intranet over a secure connection at a lower cost than leased lines or other alternatives.[2]

Full access from remote locations. Log in to Allworx via VPN and get full functionality (email, calendaring, shared files, etc.) — workers can truly telecommute from remote locations.[2]

Spam blocker. The Allworx administrator can connect to 3rd party spam blocking services to recognize spam and isolate spurious messages.

Automated backup. Allworx OfficeSafe™ is included with your system, enabling automated, scheduled backup of your shared files, contacts, voicemail and system files. Additional back-up options — such as an external USB disk and uninterrupted power supply — are available.

Fax support. Plug a fax machine into the Allworx unit to create a dedicated fax line. When the line is free the system automatically utilizes it (as needed) for outgoing calls.

Website hosting. Supports internal Intranet and external Internet sites with full HTTP and FTP functionality.

3 Message center

The Allworx Message Center saves you time and effort with group calendaring, contact management, and much more. We've streamlined tasks like information sharing and group planning, essentially adding hours to your workweek.

"The calendaring feature is well designed and intuitive to use. I find this calendar interface much better than Lotus Notes."

Ray Love, President and CEO,
Software Technologies

Client software. The Allworx software comes standard with common business tools, including email, group calendaring, and contact management. In addition, we allow voicemails in your email, personal reminders, shared folders, and much more.

Group calendaring. Scheduling meetings has never been easier — with a few clicks, view everyone's schedule. Then create and track meeting requests via email.

Contact management. With a single shared database, everyone in your company can have access to the most recent customer and supplier data. This will greatly enhance your relationship management efforts.
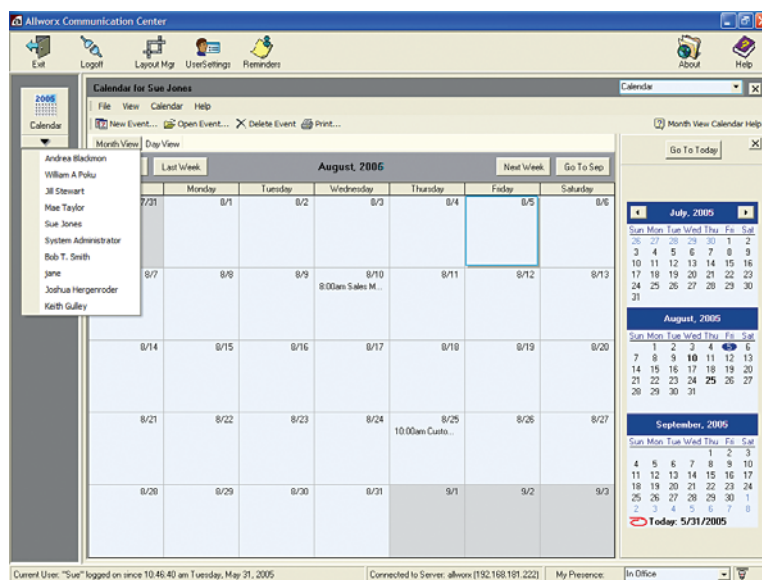
MS Outlook compatibility. Allworx is compatible with third-party email systems like Microsoft Outlook/Express.

Personal reminders. Allworx can track your to-do list and automatically remind you of meetings or deliverables.

Central reservations. When scheduling meetings, rooms and resources are at your fingertips — you'll instantly know what space and which assets are available.

1) Customer's ITSP needs to support this function.
2) VPN feature standard for System Administrator but is sold as an option for users.

For more detailed information, call 1-866-ALLWORX and request the Allworx 6x Product Specification Sheet.

Visit allworx.com