



**T3 Telecom Software, Inc.**

Powering enterprise communications through integrated telephony solutions.

## T3main Unified Messaging

*Server-Independent Message Management  
Solution for Advanced Telephony Applications*

**T3main** is an innovative and comprehensive telephony solution harnessing the best technologies in the telecommunications industry. A unique single-platform approach provides flexible voice and data capabilities to support a variety of location sizes, regional requirements and technology infrastructures.

Unified Messaging is no longer the talk of the future as organizations continue to look for ways to streamline the work environment. Implementing a messaging infrastructure that helps users manage communication simply helps create a more productive workforce.

The T3main from T3 Telecom Software provides fully-featured unified messaging functionality that allows users to work within a single environment, minimizes administration headaches, and supports existing IT investments as well as any future architecture requirements.

### T3main Unified Messaging Advantages

#### **No Desktop Client**

Integration with existing email clients seamlessly provides unified messaging capabilities while minimizing administration and deployment workload.

#### **Independent, Yet Integrated, Message Store**

The T3main is a fully redundant solution. Voice and fax messages are relayed to the message store while also being stored on the T3main, ensuring that voicemail remains up and running even if your email server becomes unavailable.

#### **Choices for Security**

The T3main can be configured to maintain separation between email and voicemail when required by corporate security policies.

#### **Single Point of Administration**

Unified messaging users can be configured by automatically pulling data from your pre-existing email server, ensuring data accuracy and reducing administration effort.

### T3main Unified Messaging Features

Review voice message and fax information directly from your email inbox including caller ID, duration of voicemail, fax sender, and number of pages.

Listen to voice messages with any audio player or review messages over the phone while controlling playback through onscreen controls.

View fax messages with any TIFF or PDF image viewer.

Forward voice and fax messages to any email address directly from your email inbox.

Archive voice and fax messages to any local folder.

Listen to emails from your voicemail box with a natural sounding text-to-speech converter.

Listen to, delete, save, reply to, and forward emails through the phone.

Forward emails to a fax machine.

Redirect fax messages from your voicemail box to any fax machine when email inbox is not available for fax viewing.

Utilize cutting-edge add-on services, such as voice-to-text transcription or Voice Biometrics.

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## T3main Unified Messaging Architecture

The T3main provides multiple options to support your architecture needs by integrating with, or remaining independent from, your corporate email system. With the T3main you can choose one or multiple configurations to deploy your unified messaging architecture while maintaining flexibility in the future should infrastructure needs change.

### Enterprise Mail Server Integration

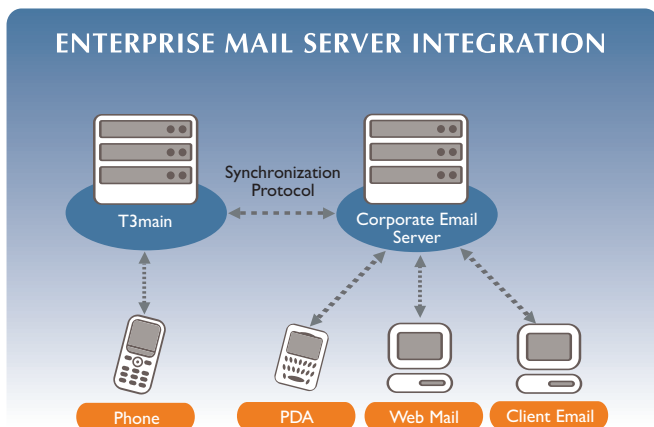
When you integrate the T3main with your corporate email system, users receive all voice and fax in their main email inbox.

With three integration options available the T3main seamlessly integrates with your corporate email system. The T3main uses these protocols to communicate with your email server to deliver voice and fax messages directly to the users' inbox, and continuously updates message status. Users can check and handle voice messages from all devices, including the email client, Webmail client, PDA and telephone.

Microsoft Exchange®	Uses MAPI (Messaging Application Programming Interface).
IBM Lotus Domino®	Uses Lotus C++ API.
IMAP4 Synchronization Agent	Uses IMAP4 and SMTP protocols to integrate with other email servers.

#### Advantages include:

- Integrated with specific server credentials (e.g. Active Directory®, Domino Security®)
- No client-side installations required on the desktop
- Single point of administration
- No server-side modifications required
- Provides a redundant message store where messages are stored on the T3main as well as on the enterprise server



### Independent Mail Server

This option is optimal for organizations that do not maintain corporate email, or need to provide voicemail and fax capabilities to individuals who do not have or need a corporate email account. The user checks voicemail and fax messages through a client or web browser that accesses the T3main directly, bypassing any corporate email server.

T3 as an IMAP Server	Voice, fax, and deleted messages appear in a separate folder from the user's primary inbox. Messages are synchronized with the T3main.
T3 as Secure Web Mail	Voice and fax messages are accessed through an independent web client and are synchronized with the T3main.
T3 as a POP Server	Voice and fax messages display in user's primary inbox and messages are not synchronized.

#### Advantages include:

- Implement unified messaging without being dependent on enterprise email
- Provide unified messaging to temporary or remote employees who don't require a corporate email account
- Emails are maintained on a separate server from voicemail and fax to preserve a maximum level of security

