



# Linux-based Coral Message Center

## LxCMC

Simplify your communications

Improve your ability to respond



Iadiran Telecom



## Tadiran's Linux-based Unified Message Center Full-Featured Message Management On A Proven Linux Platform

In an environment of heightened competition and increasingly complex business communications, message handling just got easier and more cost-effective. The Linux-based Coral Message Center (LxCMC) from Tadiran Telecom can help your company increase productivity and improve customer communications by consolidating voicemail, email and faxes into a single Inbox. Designed to work with Coral IPx and UCx communications platforms (Sea Softswitch coming soon), this full-featured unified messaging system provides a complete range of functionality via a telephone or PC. For customers currently using Tadiran's WiCMC or CMC for Windows, the database, greetings and messages from those systems can be easily migrated to the new LxCMC system server.

## Improve Productivity throughout the Organization

The LxCMC provides a unified architecture for managing all message types through standard email clients such as Microsoft Outlook®. With the flexibility to retrieve voicemail messages on a PC or through any telephone, both onsite and offsite employees can improve responsiveness to customers and others within the organization. Road warriors can retrieve faxes in their email boxes and print them later when they have access to a printer. The LxCMC allows you to simplify administration and lowers your total cost-of-ownership by providing a single point of programming and management.

## Flexible Voice Messaging

The LxCMC is a practical investment for today and into the future. You can activate any number of mailboxes now and grow without limit as your business needs change. Called Transaction Box capabilities are virtually unlimited as well, allowing you to build an endless number of menu levels for

providing information and allowing callers to navigate to their desired extension. You can customize your transaction boxes greetings for business and off-business hours with the peace of mind that you have complete coverage any time of the day. There's no need for employees to miss connecting with customers when traveling or working offsite. With LxCMC, you can personalize your voice mailbox and access voicemails using any Internet connection, ensuring the best customer service and responsiveness at all times.

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**Mobility** - Many of today's business professionals rely on mobile devices for voice and email access. The LxCMC effectively integrates into common email inboxes making on-the-move professionals aware of waiting voice messages.



# Linux-based Unified Message Center

## Bottom-Line Benefits

- Ensure fast message handling and client satisfaction even during high-volume calling periods
- Enhance customer service by eliminating lost messages and curbing “phone tag”
- Improve response to customers by using a PC or telephone to receive and respond to messages
- Ease user frustration by having voicemail, fax and email consolidation in one inbox
- Enable mobile employees to keep in touch seamlessly from any location
- Save time and resources with simple GUI administration

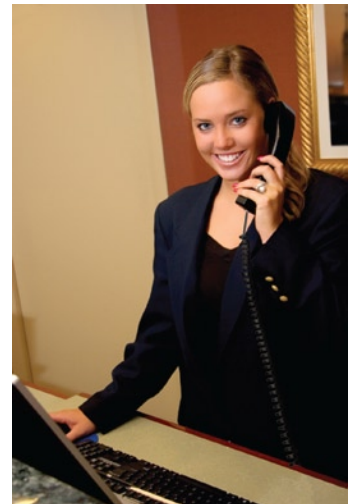
### Text-to-Speech

Listen to Email  
Messages Over  
The Phone  
(optional)



### LxCMC Hospitality Features

- Guest Message Retrieval
- Unlimited Messages
- Automatic Check-in/Check-out
- Personalized Greetings
- Wake-up Calls and Reports
- Custom Distribution Lists
- Broadcast Messaging to all Hotel Guests
- Guest and Administrative Messaging
- Attendant Administration Interface
- Integration into Leading Property Management System

The screenshot shows the LxCMC web interface. At the top, it says "YadranTelecom LxCMC" and "Return to Main Menu (Expand All | Collapse All) {4000} (4000)". On the left, there is a navigation menu with categories like "Quick Links", "Subscribers", "Guests", "Call Management", "Groups", "Reports", "System", and "Server Control". The "Subscribers" category is expanded, showing options like "Profile", "Access Options", "Call Transfer", "Greetings", "One-Key Dialing", "Messages", "Notification", "Fax", and "E-mail". The "Profile" section is active, showing fields for "Last name" (Smith), "First and middle name" (John), "Personal ID" (94000), "Extension" (4000), "Automatically login calls from", "Voice name" (00:00), and "Language" (Default). Below these fields, there are statistics for "New messages" and "Total messages", both showing 0. There is a "Delete Messages" button. At the bottom, there are checkboxes for "Enable subscriber as system manager", "Reset password to System Default password", and "Force password change" (which is checked). In the bottom left corner, there is a small copyright notice: "LxCMC (Version: 11.4.0.11) Copyright © 2005 - 2011 Applied Voice & Speech Technologies, Inc. Legal LxCMC is a registered trademark of Yadran Telecom Inc."

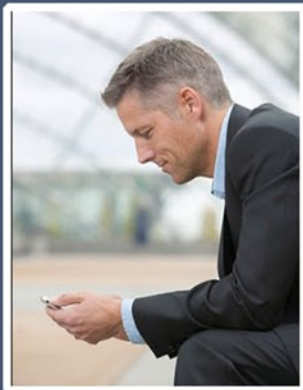
**Powerful System Features - Using logical GUI screens a system administrator can access and manage mailbox administration, State Transaction Boxes, system data such as Class of Service, holiday schedules, PBX profile settings, group lists and mailbox links setups, similar to WiCMC and CMC for Windows to minimize retraining.**

## Linux-Based Unified Messaging Center

The LxCMC is available for use on Tadiran's Coral IPx and UCx systems. Feature support may vary based on integration type and product line.

### Selected Feature List

- Assignable network voicemail administrator
- Auto attendant
- Automatic message cleanup
- Automatic nightly backups - local and network
- Boss group forwarding
- Broadcast announcements
- Browser administration
- Call screening
- Call supervision
- Customizable menu options
- Customizable reports (such as port statistics, blockages, etc.)
- Definable delivery type (immediate, future)
- Dial by name
- DTMF administration
- End of recording alert
- Envelope information
- Expert mode
- Fax (using Dialogic cards and SLT ports in the Coral IPx or UCx)
- Forward messages via email
- Group lists – private and public
- Guest mailboxes
- Holiday greetings and actions
- Intercom paging
- Linking mailboxes
- Linking mailboxes to Custom Call Routing menus
- Listen and dial to caller using incoming ANI
- Mailbox Outcall Notification Scheduling
- Mailbox linking (direct, with or without greeting, supervisor)
- Message delivery options – normal, urgent, confidential etc.
- Message intercept
- Message playback, skip, save and forward
- Network monitoring of activity
- Non-receipt notification
- Operator menu options (each CCR can have its own Operator)
- Operator scheduler (time, day and date)
- Outlook integration
- Programmable Classes of Service
- Programmable message playback order
- Programmable MWI
- Programmable outcall notification
- Programmable time and date
- Programmable trunk access code
- Proof of delivery notification
- Real time system status monitor screen
- Remote changing of operations mode
- Remote administration (TCP/IP)
- Remote system greeting maintenance
- Security code – system and personal
- Single digit menus for personal mailboxes
- SIP integration
- SMS message alerts
- Temporary greeting – system and personal
- Text message alerts
- Transaction Boxes - State (time sensitive greetings)
- Transaction Boxes - Called (menus)
- Trunk specific greetings and routing
- Undelivered message notification
- Unified Messaging Integration – POP3 / SMTP, IMAP
- Variable extension length
- Variable mailbox length



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